



# How to Complete DOJ Login Activation and Setup Guide

### 1) Activate Your DOJ Login Account

- 1. Locate the email from the Department of Justice with the subject line **Welcome to DOJ Login!** pertaining to DOJ Login Activation.
- 2. Open the email and find the Activate DOJ Login Account section.
- 3. Click the provided link to activate your account.

Note: The link is only valid for 7 days from the time the email was sent.

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Li a	
пiq	crest,
Wel	come to DOJ Login!
DOJ The for c Auth carc resis	I Login is a cloud-based identity management and authentication service. U.S. Department of Justice (DOJ) authenticates the identity of end users access to all DOJ applications and networks, including remote access, nentication primarily is validated with Personal Identity Verification (PIV) ds, while multi-factor authentication (MFA) applications that are phishing- tant validate end users without PIV cards.
You acc to a	have been added as a DOJ Login user. Before you can use your ount, you will need to activate your account. Please click the below link ctivate your DOJ Login account.
	Activate DOJ Login Account
	This link expires in 7 days.
Add	litional Assistance
For a supp	additional assistance please reach out to the applicable application port team.

Figure 1 Welcome to DOJ Login

#### 2) Set Up Your Password

- 1. After activation, you will be directed to set up security methods for your account.
- 2. Find the Password section and click Set up.







Figure 2: Set up security methods

- 3. You will be prompted to create a password that adheres to the following criteria:
  - Minimum of 12 characters in length.
  - Contains at least one lowercase letter, one uppercase letter, one number, and one symbol.
  - Cannot include parts of your username.
  - Must be different from your last six passwords.

DOLLOGIN	NOTICE TO USERS
Deg LOGIN Englished Englished Compared	Nou rea cossing U.S. Government information technology and/or information systems which includes: (1) this information technology, (2) this information system; (3) all information technology viewces connected to this network, and (4) all devices and storage media attached to this information system or lo information technology on this network. This information technology and information system is provided for U.S. Government-authorized use only. You have no reasonable expectation of privacy when using this information technology and/or information system and the government may monitor, intercept, search and/or keize data transiting through or stored within. Unauthorated or improve use may result in disciplinary action as well as civil and/or criminal penalties.
Enter password	
•	
Re-enter password	
•	
Next	
Return to authenticator list	

Figure 3 Set up password

#### 3) Enter and Confirm Your Password

- 1. Enter your chosen password into the Enter password field, ensuring it meets all the stated requirements.
- 2. Re-enter the same password in the Re-enter password field for confirmation.
- 3. Click Next to proceed with the setup.





DAJ LOGGIN () ) ) ) ) ) ) ) ) ) ) ) ) )	NOTCE TO USERS You are accessing U.S. Overmment information technology and/or information systems which includes: (1) this information technology (2) this information system; (3) all information technology devices connected to this network, and (4) all devices and storage media attended to this information system or to information technology on this network. This information technology and/or system is provided for U.S. Government-authorized use only. You here to reasonable expectation of privacy when using this information technology and/or state data transling through or stored within. Unauthorized or improper use may result in disciplinary action as well as civil and/or crimmal penalties.
Enter password	
Re-enter password	
•	
Next	
Return to authenticator list	

Figure 4 Next

## 4) Set Up Additional Security Methods

- 1. On the next screen, you will see options for additional security methods, which help protect your account by ensuring only you have access.
- 2. Choose to set up Okta Verify:
  - Install the Okta Verify app on your phone and use it to authenticate your identity for access and account recovery.



Figure 5 Okta Verify app

Technical Support: 1-877-388-3842 or ECAS.techsupport@usdoj.gov Authorized users can access DHS Portal by visiting justice.gov/eoir/ecas and clicking DHS. February 2024 3





3. Click Set up, next to your chosen method and complete the instructions provided.



Figure 6 Setup

4. After setting up your security method, click Continue to complete the account setup process.

Please make sure to follow each step as described to ensure your DOJ account is secure and properly set up.

#### Assistance

For any assistance or inquiries regarding your DOJ Login account, please contact our ECAS Customer Support team at ECAS.techsupport@usdoi.gov or call us at 1-877-388-3842. Our support hours are Monday to Friday, except on federal holidays, from 6 a.m. to 8 p.m. Eastern Time.